

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Oumar Nabe, et al.	:	
		:	Group No.: 3693
Serial No.:	09/828,414	:	
		:	Examiner: Daniel S. Felten
Filed:	April 6, 2001	:	
		:	
For:	METHODS AND SYSTEMS FOR	:	
	CUSTOMER RELATIONSHIP	:	
	MANAGEMENT	:	

**STATUS REQUEST**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

SIR:

The above-identified patent application was filed on April 6, 2001. To date, Applicants have received no substantive action in this matter. Applicants respectfully request a status inquiry on the above-identified patent application.

Respectfully submitted,



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